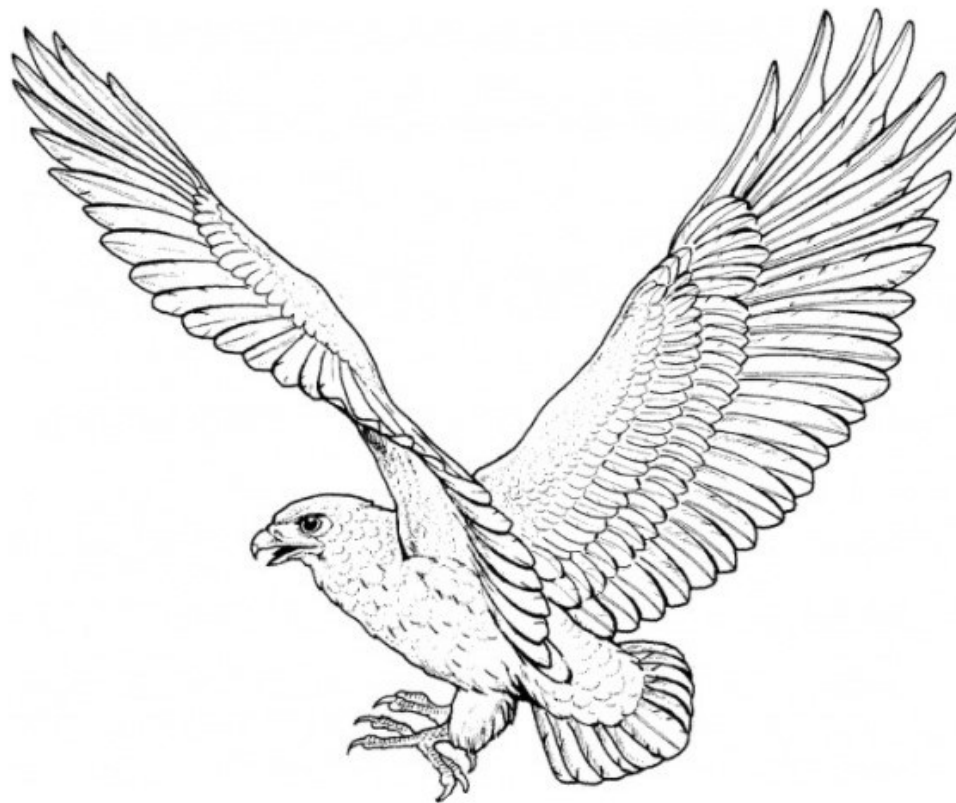


Veterans Support Guide



UNIVERSITY of HAWAII®
HAWAII
COMMUNITY COLLEGE

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I. Welcome from the Admissions and Records Office

Aloha, and welcome to Hawai'i Community College Military Veterans `ohana. We are excited to have you as a member of our family and look forward to working with you. There is a vibrant, multicultural and richly diverse student population here at Hawai'i CC that blends customs, traditions, cultures and ages together into a unique learning experience. Your own personal background, as well as your military experiences will be an added value to our `ohana.

There are many benefits to choosing Hawai'i CC as your institution of higher learning. Small class sizes and low faculty-to-student ratios, as well as hands-on learning experiences, is what makes Hawai'i CC such a great place to learn. As a student here, you have a unique classroom that cannot be found anywhere else in the world. Many programs utilize the Island of Hawaii as a natural learning laboratory to give you practical experience in real world environments and settings. The Big Island offers 10 of the 13 climate zones found throughout the world, as well as an active volcano, a premier spot for Astronomy, tropical rainforests, deserts, vast agricultural land, and crystal clear waters to study the many aspects of marine biology.

Hawai'i Community College is a two-year community college on Hawai'i Island. The college is based in Hilo with a new branch campus in Kona named Hawai'i Community College – Pāalamanui that opened in Fall 2015. One of 10 campuses in the University of Hawai'i system, Hawai'i CC offers 26 degree and certificate programs that prepare students to succeed in the workforce right after graduation or continue their studies at a four-year college or university.

The school was established in 1941 as the Hawai'i Vocational School, the college has provided access to higher education opportunities, trained a skilled workforce and supported the economic development of the County of Hawai'i. With the advancement in technology and expansion of educational opportunities into broader fields of technical training, the institution was renamed the Hawai'i Technical School in 1956. In May 1970, the institution joined the University of Hawai'i as a comprehensive community college with the name Hawai'i Community College. Other significant developments for the college were the offering of college degree classes in Kona beginning in 1982, and the establishment of the continuing education programs throughout the island of Hawai'i in 1992.

Admissions and Records Office (ARO) Veterans Education Benefit staff at Hawai'i CC is committed to ensuring your transition from the military to college student is as smooth as possible. Our role in veteran certification is to assist you in pursuing your educational and professional goals. We are available to answer any questions about veteran educational benefits, certify class enrollment with the Department of Veterans Affairs, and assist you in navigating the class certification process. The VA is the final authority in all decisions regarding education benefits and disbursement of funds.

The VA staff in ARO are not employees of the Department of Veterans Affairs, we work to ensure that the regulations set by the VA are satisfied and we do not have any authority to make judgments or decisions regarding benefit status.

We hope you enjoy your time while studying here at Hawai'i CC, as well as the unique experience of living on The Big Island of Hawai'i.

Sincerely,
Admissions and Records VA Staff

II. Contact Information

Hawai'i Community College

Admissions and Records Office
1175 Manono Street
Hilo, Hawaii 96720-5096
Building 378 Room 15A
Phone: 808-934-2710 Fax: 808-934-2711
Web Page: <http://hawaii.hawaii.edu/>
Email: hawccar@hawaii.edu

Veteran Support Specialist

Building 379A - 5A Monday-Friday
8:00am – 4:00pm
Phone: 808-934-2702
Web Page:
<https://hawaii.hawaii.edu/admissions/veterans/>
Email: hawvet@hawaii.edu

Veterans Affairs Regional Office

P.O. Box 8888
Muskogee, Oklahoma 74402-8888
Fax Number: 918-781-7863

GI Bill Hotline: 1-888-GI-Bill-1 (1-888-442-4551)

Direct Deposit: 1-877-838-2778
Monthly Verification of Enrollment: 1-877-823-2378 or <https://www.gibill.va.gov/wave/index.do>
VA Benefits Website: <http://www.benefits.va.gov/gibill/>
VA Website: <http://www.vets.gov/>

Hilo Vocational Rehabilitation and Employment Office

Point of Contact: Veronica Comeaux Phone:
808-935-2451
Fax: 808-935-6236
Email: veronica.comeaux@va.gov

The Hawai'i Community College does not discriminate in its educational programs, activities, and employment on the basis of race, color, national or ethnic origin, ancestry, age, religion or religious creed, disability or handicap, sex or gender (including pregnancy, sexual harassment and other sexual misconduct including acts of sexual violence such as rape, sexual assault, sexual exploitation and coercion), gender identity and/or expression (including transgender identity), sexual orientation, military or veteran status, genetic information, or any other characteristic protected under applicable federal, state or local law. Retaliation is also prohibited. Hawai'i Community College will comply with State and Federal laws such as M.G.L. c. 151B, Title IX, Title VI and Title VII of the Civil Rights Act, the Americans with Disabilities Act, Section 504 of the Rehabilitation act of 1973, the Age Discrimination in Employment Act, and other similar laws that prohibit discrimination.

III. Process for obtaining Veterans' and/or Dependents' Education Benefits:

Student's Responsibility and Checklist:

- Complete an Application for Admission** – Follow the instructions online at hawaii.hawaii.edu/apply. Once you are accepted, you will receive a confirmation via email.
- Create an FSA ID and fill out a free application for Federal Student Aid (FAFSA)**
To receive Federal Student Aid, you must be seeking a degree or certificate in an approved program at Hawai'i CC. You cannot owe a refund on a Federal grant or be in default on a Federal educational loan to receive aid. For more information, contact the Financial Aid office at (808) 934-2712.
- Submit application for educational benefits to the Veterans Administration (VA) at**
Veterans, service members, reservists, and dependents apply for VA benefits at <https://www.benefits.va.gov/gibill/apply.asp>. *Paper applications/forms are available on the VA website; however, submitting paper forms could cause a delay in the processing of your benefits.*
Once the application is processed, the VA will issue a **Certificate of Eligibility (COE)**, by mail, to qualified individuals. The certificate contains basic eligibility information including months of entitlement, period of eligibility, and benefit level.

DEPENDENTS: The service member must first transfer their benefits to you in the eBenefits system if using the Post 9/11 GI Bill. Once the transfer is complete, you can submit your application. If the service member is deceased or 100% disabled, you may qualify for Chapter 35 (DEA) benefits. For Chapter 35, a child of the service member must be between the ages of 18-26 years of age to qualify.

- Provide the ARO a copy of your DD-214 and Certificate of Eligibility (COE) when received.**
- Vocational Rehabilitation benefits** – You should contact your Vocational Rehabilitation Counselor and develop an individualized rehabilitation plan. Your Vocational Rehabilitation Counselor will communicate directly with the SCO for verification of your educational benefits.
- Request a Joint Service Transcript (JST) & other college transcripts to be sent to Hawai'i CC**
The VA requires that appropriate credit be granted for any and all post-secondary education and training, received at military and civilian institutions. After your transcripts are evaluated, you will be notified regarding credit equivalencies earned at our institution.
Official JST transcripts can be sent directly to Hawaii Community College via the JST portal. Army, Coast Guard, Marine Corps, and Navy military education and training record(s) can be requested for free at: <https://jst.doded.mil/smart/signIn.do>. Air Force transcripts can be requested at: <http://www.au.af.mil/au/index.asp>.

Send previously attended college transcripts to:

Hawai'i Community College, Admissions & Records Office, 1175 Manono Street, Hilo, HI, 96720-4091. **Failure to submit all transcripts before the end of your second**

semester will result in non-certification of third semester courses with the VA.

- Determine Eligibility for Veteran Exemption to Non-Resident Tuition Rate** – If you are a non-resident for tuition purposes, you may be eligible for an exemption from paying out-of-state tuition rates if you meet the following criteria; you have been discharged from a period of active duty service of 90 days or more and enroll in college within 3 years of your discharge date. If you are beyond the 3 years of your discharge date, and are using Chapter 33 Post-9/11 GI Bill benefits, you may be eligible for the **Yellow Ribbon Program**.
- Complete Placement Testing (ACCUPLACER)** – The ACCUPLACER is a computerized placement test to assess students' current skill levels in mathematics, reading, and writing. The VA requires official placement scores in order to certify English and Math courses. Please contact Hale Kea Advancement and Testing Center for more information at (808) 934-2540.

Submit Health Clearance documents to Hawai'i CC Admissions & Records Office

- Two MMR vaccinations are required
- Acceptable TB documentation: Negative Risk Screen
 - Negative TB Test (TB skin test, T-Spot or Quantiferon Gold In-Tube)
 - Positive TB Test and negative Chest X-ray

Must be submitted prior to registering for classes. Please see our health clearance requirements at: <http://www.hawaii.hawaii.edu/health-clearances>.

- Attend a New Student Orientation (NSO)** – New student orientation is mandatory for all first-time students. NSO provides important information to help you succeed at Hawai'i Community College. Contact the Manono Campus Counseling Center (Hilo) (808) 934-2720 or Pālanui Student Services (Kona) (808) 969-8816 to sign up.
- Complete a Veteran Benefits Orientation with your SCO** – Contact ARO for an appointment: 808-934-2710
- Meet with your academic advisor or counselor** – Discuss your degree goals and upcoming classes.
- Run a degree audit through STAR on MyUH portal** – This will ensure the classes you plan to register for count towards your degree plan.
- Register for classes** – Register as early as possible to ensure you get the classes you want.
- eBenefits & Enrollment Verification** – The eBenefits website is a highly recommended resource. When you create an account, you can track your education claim status, remaining months of eligibility, access military documents, change direct deposit, search for employment, and confirm monthly school attendance on WAVE. (eBenefits.va.gov). *Chapter 30, 1606 and 1607 - In order to receive monthly education benefits, you MUST verify your enrollment each month with the VA via the WAVE system (gibill.va.gov/wave) or by calling 1-877-823-2378.*
 - Once certified, all future enrollment will be automatically certified as long as there is no break in attendance.
 - If you have had a break in attendance complete a Request for Recertification form and return it to ARO.
 - Provide any additional documents that the VA School Certifying Official (SCO) may request.
 - If using Chapters 30, 1606, or 1607 you must verify attendance to the VA on the last day of the month to continue receiving education benefits.
 - Must report any change in academic status to the VA SCO (i.e. add/drop of classes, complete withdraw of classes, change of program/major, academic dismissal, concurrent enrollment at another institution, etc.)
 - Keep Hawai'i CC ARO informed of any changes to your name, phone number, mailing address, email address, or any other important personal information.
 - Stay apprised of your academic progress and class standing.

Responsibility of the Admissions and Records Office VA Benefits Staff:

1. Certify to the Department of Veterans Affairs:
 - a. The approved degree program you are pursuing as shown by college records.
 - b. The number of credit hours you are pursuing for the current semester
 - c. Enrollment status and the number of hours considered to be full time
 - d. Tuition and mandatory fees
2. Certify changes to your registration (i.e. dropped classes, classes no longer counting towards your degree, etc.)
3. Report academic progress (i.e. academic probation, academic dismissal, graduation, etc.)
4. Assist veterans with any questions or concerns they may have about education benefits.
5. Keep accurate records of students' progress toward degree completion
6. Certify concurrent enrollment

IV. General Information:

Monthly Housing Allowance (MAH) (Chapter 33):

If you receive Post 9/11 GI Bill (Chapter 33) benefits, you may be eligible to receive a Monthly Housing Allowance (MHA), provided your rate of pursuit is greater than 50%.

- MHA is based on active duty E-5 with dependents rate for the zip code of the college Hawaii Community College zip code is 96720)
- Paid based on your eligibility rate as stated on your Certificate of Eligibility (COE)
- Paid based on the enrollment period as reported to the VA by the college
- Paid based on your rate of pursuit. (i.e. number of credits you are taking)
- MHA is paid in the arrears, meaning after the month is complete (i.e. MHA for September is paid on October 1st).
- Prorated for any month that is not a full month of training. (i.e. August, December, January, and May)
- Not paid during summer or winter break, unless you take summer school classes.
- Students who take solely distance education courses (web-based classes, correspondence, etc) will only receive MHA that is 1/2 the national average BAH rate for active duty E-5 with dependents.
- Any change in your rate of pursuit could affect your MHA rate, this could cause the VA to assess an overpayment against you, in which you would have to repay.
- NOT paid if rate of pursuit is 50% or less
- NOT paid if you are still on active duty, terminal leave, or your spouse is active duty and they transferred their education benefits to you.

Rate of Pursuit (Chapter 33):

This is what the VA uses to determine how much, if any, MHA and other benefits you are eligible to receive. The amount you are eligible for is also based on your overall eligibility rate as determined by the VA. Rate of Pursuit is rounded to the nearest whole percent.

How to calculate rate of pursuit for standard term. (Fall/Spring)

Rate of pursuit = [# hours certified with the VA ÷ # hours determined to be full time] x 100.

Example 1: 12 credit hours is considered full time, you are taking 6 credit hours.

$$[6 \div 12] \times 100 = 50\% - \text{No MHA payable}$$

Example 2: 12 credit hours is considered full time, you are taking 10 credit hours

$$[10 \div 12] \times 100 = 83\%, \text{ this will be rounded to } 80\%.$$

Example 3: 12 credit hours is considered full time, you are taking 7 credit hours

$$[7 \div 12] \times 100 = 58\%, \text{ this would be rounded to } 60\%.$$

How to calculate rate of pursuit for non-standard term (Summer)

Rate of pursuit = [(# credit hours certified to VA) (18)] ÷ [(# of weeks in term)] =
Training Time for Term

$$[(\text{Training time for term}) \div 12] \times 100 = \text{Percent of housing benefit}$$

Example 1: Term: 5/19 - 6/20 = 5 weeks

Credits taking: 4 Credit Hours

$$\text{Rate of pursuit} = [(4)(18)] \div 5 = 14.4 \text{ training time for term}$$

$$14.4 \div 12 \times 100 = 120\%, \text{ rounded to } 100\% \text{ MHA}$$

Certificate of Eligibility (COE):

This is provided by the VA after they have approved you for education benefits. It states what program you qualify for, months of benefit, and percentage of benefit. You must provide a copy of this letter to ARO before the start of your second semester. ARO will not certify any classes after certifying your first semester without this letter on file.

Request for Recertification Form:

At HawaiiCC you will be automatically certified each semester as long as your file is complete and you are registered in courses that pertain to your declared major. If you have a break in attendance you must complete a Request for Recertification form to reactivate your file. This form can be picked up at our office or printed from <https://hawaii.hawaii.edu/admissions/veterans/forms>.

Class Attendance:

Students who are receiving Chapter 30, 1606, and 1607 benefits are required to verify class attendance/enrollment on the last day of each month through the WAVE website. If you do not certify your class attendance for the prior month, you will not receive education benefits for the following month.

Retroactive Benefits:

Classes can be certified up to one year after the class has been taken. In order to receive education benefits for these classes, you must notify ARO for each semester you are requesting benefits. ARO will certify the classes, however, the VA will determine if you are eligible to receive benefits for the requested classes. Again, only those classes that count towards your degree program will be certified.

Unsatisfactory Progress:

Any person who is receiving VA education benefits must maintain satisfactory progress towards their education goals (i.e. graduation, certification, etc.). Hawaii'iCC must report any unsatisfactory progress (i.e. academic probation, academic dismissal, etc.) to the VA. If you are a returning student, following academic dismissal, you must complete VA form 22-1995 or 22-5495 to request your benefits to be reinstated by the VA <https://www.benefits.va.gov/gibill/apply.asp>.

Tuition:

The tuition benefit is paid based on the in-state tuition charged for the number of hours reported to the VA.

Book and Supply Stipend:

If you receive VA education benefits, you may be eligible for a yearly book and supply stipend of \$1,000 paid proportionally based on your enrollment status paid directly by the VA.

V. Program Information:

Program of Study:

You must be enrolled in an approved program of study that leads to a degree or certificate. The ARO will only certify classes that count towards your degree as stated by your individual catalog. The best way to ensure that the classes you are registering for count towards your degree plan is to conduct a STAR audit on your MyUH portal.

Change of Program: (Degree, Certificate, and/or Major)

If you decide to change your major, do so prior to registering for the term affected. The office will only certify classes based on the program that is currently in STAR for you at the time of the certification process. Although you may change your major at any time prior to class certification, by doing so during the current term could affect your current class certification and cause a change in your benefits.

Secondary Degrees:

ARO is only able to certify your primary declared program.

VI. Registration:

Change in registration/student status:

If you make any changes to your class schedule after ARO has certified your classes, you **MUST** report those changes immediately. Failure to do so could result in overpayment of benefits and you could have to repay the VA the amount you were overpaid. If you are eligible for MHA, these changes could also affect the amount you will receive. If you are thinking of making changes to your schedule, and are unsure how they may affect your VA benefits contact the ARO for assistance.

Concurrent Enrollment

You may receive benefits while attending more than one institution of higher learning during a semester. The classes that you take at the secondary school must count towards your current degree plan, and those classes must transfer back to Hawai'i CC. If the courses are taken at a school other than a University of Hawaii system school, you must provide Hawai'i CC Admissions Office with transcripts of the course(s) taken once it is completed.

Remedial and Deficiency Course:

Courses that are designed to correct a deficiency in basic mathematics, English, and reading may be certified for VA benefits, as long as there is a verifiable need for these courses.

Repeated Coursework:

Courses that are successfully completed may not be certified for VA benefits if they are repeated. If your specific program requires a higher grade than achieved, that course may be repeated and certified for VA benefits. However, the VA will only pay for the same course twice regardless of grade received or needed for graduation.

Prerequisite Courses:

If a course is required to be taken before taking a course required for your degree plan the VA will pay for both courses.

Electives:

An elective is any course that does not directly fit within your degree plan. If you are taking an elective course, it may or may not be eligible for certification for VA benefits. Various degree plans allow for a different number of elective course credits. If you are planning on taking an elective and are unsure about whether it can be certified, please see the VA staff in ARO.

Retroactive drop or Withdrawal:

If you drop a class or withdrawal from a previous semester, Hawai'i CC must report that activity to the VA. If it results in a change of status, the VA may create an overpayment, which you must repay.

VII. Other Information/Definitions:**Rounding out (Graduation):**

You may use any class, including courses that do not count towards your degree, to bring your course load up to full time schedule in your last term only (i.e. graduation term). This allows you to receive benefits at the full time rate during your last semester. This can only be done once per program.

In- Resident Courses:

Courses that consist of regularly scheduled standard class sessions in a classroom are considered in-resident courses.

Distance Learning Courses:

Courses that use communication technology, such as audio or video conferencing and on-line internet courses, are considered distance learning. Distance refers to how a student interacts with the instructor.

Yellow Ribbon Program:

Hawai'i CC is participating in the Yellow Ribbon program; for non-resident veterans; it covers the tuition and fees that are not covered by the VA Chapter 33 benefits. Once a student has been awarded the yellow ribbon benefit by ARO, they remain in the program until they are no longer eligible. When an opening becomes available, current non-resident students are notified by email of the opening and provided a program application. The position is filled on a "first come, first served" basis. The Yellow Ribbon Program does not cover any summer school tuition or fees.

The Yellow Ribbon application is found at <https://hawaii.hawaii.edu/admissions/veterans/forms>

*** NOTE: Currently Hawai'i CC has 3 Yellow Ribbon program recipients.***

Veteran and Recipients of Transferred Benefits Exemption to Non-Resident Tuition:

All campuses within the UH System, including Hawai'i CC, participate in the Choice Act. It allows those who are eligible to be assessed in-state tuition. UH Board of Regents Eligibility Policy (RP 6.208) : Veterans and recipients of transferred benefits eligible to use Post 9/11 GI Bill (Chapter 33) or Montgomery GI Bill Active Duty (Chapter 30) educational benefits, who live in Hawai'i, and enroll at the University within three years of discharge from a period of active duty service of 90 days or more.

Entitlement:

This refers to the number of months, amount of benefit, and percentage you are entitled to receive from the VA for education. Contact the VA directly concerning your entitlements.

VIII. Other Services:**Certification and Licensing test:**

If you are entitled to receive VA education benefits, you may be eligible to receive reimbursement for the cost of licensing or certification tests approved by the VA. The VA will pay for the cost of the test, up to \$2,000 per test. There is no limit to the number of tests you may take, or the number of times you may take the same test. Fees associated with licensing or certifications are not reimbursable by the VA. For further information, see http://www.benefits.va.gov/gibill/licensing_certification.asp

National Testing Program:

If you are entitled to receive VA education benefits, you may be eligible for reimbursement for the fee charged for taking national tests for admission to institutions of higher learning or for tests that provide the opportunity for course credit. Some tests that are approved by the VA for reimbursement include:

- SAT (Scholastic Assessment Test)
- ACT (American College Testing Program)
- CLEP (College-level Examination Program)
- LSAT (Law School Admission Test)
- GRE (Graduate Admission Test)
- MCAT (Medical College Admission Test)
- PCAT (Pharmacy College Admission Test)

For further information, see http://www.benefits.va.gov/gibill/licensing_certification.asp

VA Work Study:

If you are a full time or 3/4 time student and receiving VA education benefits, you may be eligible for a VA work study position. Under this program you perform VA related work and are paid an hourly wage, either state or federal minimum wage whichever is greater (Hawaii is \$10.10 per hour as of January 1, 2018) and is nontaxable.

Mitigating Circumstances:

If you reduce your course load or withdraw due to circumstances beyond your control, the VA may take mitigating circumstances into consideration when determining whether to apply an overpayment or not. Mitigating circumstances include, but are not limited to:

- An illness or death in your immediate family
- An illness or injury afflicting you during the enrollment period
- An unavoidable change in the students conditions of employment

For more information, see <http://www.benefits.va.gov/gibill/>

Education Counseling:

If you receive VA education benefits, you may be eligible for free educational or vocational counseling. This counseling is designed to help with academic and adjustment problems to help resolve learning barriers that may impede your success in school. For more information, see <http://www.benefits.va.gov/gibill/careerscope.asp>

Tutorial Assistance:

If you are receiving VA education benefits, you may be eligible for tutorial assistance. This is supplemental to your regular education benefits and is available if you are at the half-time or greater rate and have a deficiency in a subject. This benefit pays up to \$100 per month, with a maximum of \$1,200. For more information, see <http://www.benefits.va.gov/gibill/careerscope.asp>

Tuition Assistance:

Tuition Assistance (TA) is a Department of Defense (DOD) education program and not administered by the VA. TA rules vary by branch of service and can even vary between individual units. If you are using Chapter 33 Post 9/11 GI Bill, the school reduces the total amount of tuition and fees that is reported to the VA by the amount that you receive for TA. Refer to your units Education Officer concerning any questions regarding TA. Please contact the ARO for questions pertaining to tuition and fees.

Tuition Assistance Top-up:

This is a MGIB-AD benefit that is administered by the VA and is paid in tandem with tuition assistance. TA Top-up pays the difference between what tuition assistance pays and the cost of the class, not to exceed the total cost of the course. For more information, see <http://www.benefits.va.gov/gibill/careerscope.asp>

IX. Reference/Resources for Veterans:

Scholarships for Veterans and Dependents:

This list is not intended to be all inclusive, just a short informal listing of some scholarships available to you. To determine if you qualify for a particular scholarship you must contact the organization directly.

- a. Air Force Sergeants Association
- b. American Legion
- c. AMVETS
- d. Armed Services YMCA
- e. Army Emergency Relief
- f. ASMBAA Star Foundation
- g. Blinded Veterans Association
- h. Children of Fallen Patriots Foundation
- i. Dolphin Scholarship Foundation
- j. Fisher House Foundation
- k. Fleet reserve Association
- l. Marine Corp league
- m. Military Child Education Coalition
- n. Naval Special Warfare Foundation
- o. Patriot Foundation
- p. Veterans of Foreign Wars of the United States

*** NOTE: Don't forget to complete the scholarship application in **Scholarship Manager** to tap into all of the scholarships available through the UH Foundation. One application for over 60 scholarships. Apply at <http://hawaii.hawaii.edu/financialaid/scholarships>***

Important References to Know:

	Name of Organization:	Contact Information:	Services Provided
1	Hilo VA Outpatient Clinic	1285 Waiuanue Ave Suite 211 Hilo, Hawaii 96720 Phone: 808-935-3781 Monday-Friday 0730-1600	Primary Health Care Mental Health Care Marriage Counseling Drug/Alcohol Counseling Referral to special care NO EMERGENCY SERVICE
2	Hilo Vet Center	17 Lanihuli Street, Suite 102 Hilo, Hawaii 96720 Phone: 808-969-3833 Monday-Friday 0800-1630	Readjustment Counseling Sexual Trauma Counseling Marital/Family/Individual/Group Counseling Employment Resources Federal-Work Study Education Benefits
3	Hilo Vocational Rehabilitation and Employment Office	154 Waiuanue Ave, Suite 325 Hilo, Hawaii 96720 Point of Contact: Veronica Comeaux Phone: 808-935-2451 Fax: 808-935-6236 Email: veronica.comeaux@va.gov	Rehabilitation Education Benefits Assistance with VA claims Assistance with VA appeals Assistance with employment Act as liaison between institutions of higher learning and the veteran
4	Kailua-Kona, Hawaii Community-Based Outpatient Clinic	35-377 Hualalai Road Kailua-Kona, HI 96740 Phone: 808-329-0774 Monday-Friday 0730-1500	Primary Health Care Mental Health Care Marriage Counseling Drug/Alcohol Counseling Referral to special care NO EMERGENCY SERVICE
5	Kailua-Kona Vet Center	73-4976 Kamanu St Hale Kui Plaza, Suite 207 Kailua-Kona, HI 96740 Phone: 808-329-0574 or 808-329-0574 Fax: 808-329-2799 Monday-Friday 0700-1630	Readjustment Counseling Sexual Trauma Counseling Marital/Family/Individual/Group Counseling Employment Resources Federal-Work Study Educational Benefits
6	Muskogee Regional Benefit Office/Processing Center	125 South Main Street Muskogee, OK 74401 Monday-Friday 0730-1600	Federal Work-Study Approval Employment Career Center State Veterans Benefits Regulations & References Military ID Card
7	State of Hawaii Office of Veterans Services	1304 Kekuanana St #L-102 Hilo, Hawaii 96720 Phone: 808-933-0315 or 808-433-0420 (Oahu) www.dod.hawaii.gov/ovg/HOVS@ovg.hawaii.gov Monday-Friday 0745-1200/1300-1630	Assistance with VA claims Assistance with VA appeals Assistance with employment Act as liaison between veterans and the governor Veteran Representation at VA hearings
8	Veterans Affairs Regional Office Vocational Rehabilitation and Employment Office	459 Patterson Road (28) VR&E Division, E-Wing 1 st Floor Honolulu, HI 96819 Point of Contact: Ms. Sophia Newman Phone: 808-433-0498 Fax: 808-433-0382 Email: sophia.newman@va.gov	Vocational Rehabilitation Benefits Counseling
9	Veterans Crisis Line	1-800-273-8255 Press 1	EMERGENCY SERVICES
10	VFW Post 3830	15-775 Maluhia St Pahoa, Hawaii 96778 www.vfw3830.com	Social Organization

- This list is not meant to be all inclusive, just a short list of the primary veteran resources in the Hilo area and some of the service centers.
- The services listed on this list are not all inclusive, contact the individual agency to learn more about the services they provide.
- You can find additional resources on our Veteran Resources page at <https://hawaii.hawaii.edu/admissions/veterans/resources/>.

Useful Contact Information:

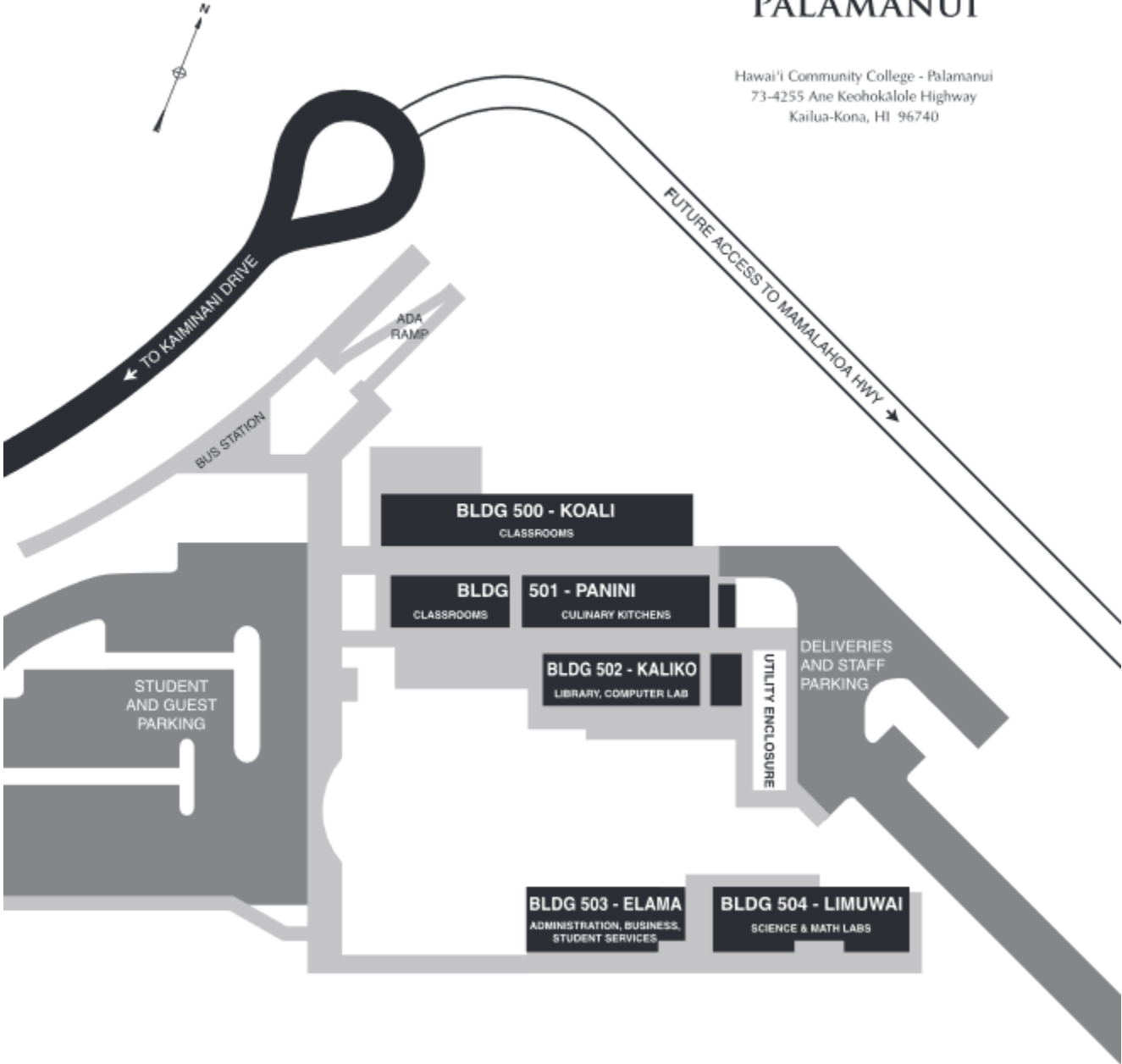
Offices on Manono Campus:	Phone No:	Email:	Location:
Admissions and Records (ARO)	808-934-2710	hawccar@hawaii.edu	MC 378
Business Office - Cashier	808-934-2740	hawcco@hawaii.edu	MC 397
Cafeteria	808-934-2559	Contact by phone	MC 382
Campus Security	808-934-2760	hawccsec@hawaii.edu	MC 387
Career and Job Development Center	808-934-2731	Contact by phone	MC379-1A
Children's Center	808-934-2630	Contact by phone	MC 3393
Counseling, Advising & Support Services Center	808-934-2720	hawccssc@hawaii.edu	MC379-5A
Financial Aid	808-934-2712	hawccfao@hawaii.edu	MC 378
Hale Kea Advancement and Testing Center	808-934-2540	halekea@hawaii.edu	MC 387
Hā'awi Kōkua (Disability Services)	808-934-2825	hawccds@hawaii.edu	MC388
Information Center	808-934-2800	hawccinf@hawaii.edu	MC 378
Mental Wellness and Personal Development Service	808-934-2706	mwpd@hawaii.edu	HA 105
Student Life Kau Wa'a	808-934-2733	Contact by phone	MC 379
Offices on Pālanui Campus:	Phone No:	Email:	Location:
Campus Security	808-640-6515	Contact by phone	116
Library and Learning Center	808-969-8830	Contact by phone	148
Student Services	808-969-8816	Contact by phone	171
Offices on Upper Campus:	Phone No:	Email:	Location:
Bookstore on Upper Campus	808-932-7394	hilobooks@hawaii.edu	336
Campus Dining Services	808-932-7352	uhhdine@hawaii.edu	336
Campus Housing Office	808-932-7403	uhhouse@hawaii.edu	PB-11
Campus Parking Office	808-932-7001	uhhpark@hawaii.edu	300
Campus Security	808-974-7911	uhhsafe@hawaii.edu	300
Kilohana- The Academic Success Center	808-932-7287	karlah@hawaii.edu	334
Library (Upper Campus)	808-932-7286	circ@hawaii.edu	334
Student Life Center	808-932-7607	Contact by phone	352

Pāalamanui Campus



UNIVERSITY of HAWAII®
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Hawai'i Community College - Palamanui
73-4255 Ane Keohokalole Highway
Kailua-Kona, HI 96740



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